



## Financial Policy

At Southdale Periodontics we are committed to providing you with the best possible healthcare. We will be happy to discuss our professional fees that pertain to your recommended treatment at any time. Your clear understanding of our financial policy is important to our professional relationship.

### Initial Visit

All patients referred to our office must undergo a Comprehensive Oral Exam, with one of our Periodontists. Dental x-rays may be required in order to provide a proper diagnosis of your condition. Please check that your referring dentist(s) has shared all current x-rays with our office, prior to your appointment. The fee for a Comprehensive Oral Exam (D0150) is \$210 and if needed, a Complete X-ray Series (D0210) is \$185, a Cone Beam CT Scan (D0364-D0367) is \$200-\$450, of which payment is required, at the time of your first visit.

### Dental Insurance

We will assist you by processing all dental insurance claims. It is the patient's responsibility to understand their insurance benefits and out-of-pocket expenses. As a courtesy, we process your dental claims and pre-treatment estimates, after your initial exam. A pre-treatment estimate from your insurance company is not a guarantee of coverage. The guarantor is personally liable for all balances not covered by dental insurance. Our office is a primary provider for Delta Dental PPO & Premier (excluding Group #216). Please be aware that we *cannot* submit any *medical* insurance claims. All correspondence with *medical* insurance is the patient's responsibility. If you contact your *medical* insurance about possible *medical* benefits, we can assist you with dental treatment codes and x-rays.

### Payments

Payments are required, at the time of treatment. For insured patients, we collect your estimated out-of-pocket fee on the date of service. If insurance has not provided us with a pre-treatment estimate, prior to your treatment, you will be required to pay in full, at the time of your treatment. You will be reimbursed when insurance pays. We accept cash, check, Visa, Master Card, and Discover (NO American Express). We do not accept payment plans. The State of Minnesota requires a 2% Healthcare Tax be added, to all treatment.

### Care Credit

Southdale Periodontics accepts payment through Care Credit. Care Credit is a 12 month, interest-free, credit card program, for charges over \$600, pending credit approval by application to Care Credit. Please contact our treatment coordinator to review this program or visit [www.carecredit.com](http://www.carecredit.com).

### Past Due Accounts

Finance charges will be imposed on accounts beginning 90 days from the date of the initial billing statement. We charge a monthly 1.5% service charge or a \$3.50 handling fee (whichever is greater) on all past due accounts until they are paid in full. Overdue accounts will be referred to a collection agency and any legal fees, costs or court fees that apply will be added to your account and become the patient's responsibility.

### Missed Appointments

Specific time has been reserved for your treatment with our office. Therefore, we request advance notification of cancellations. If necessary to cancel your appointment, please notify us at least 2 business days in advance to help serve our patients better. Patients 15 minutes late for a scheduled appointment may be considered an appointment failure, unless there are extenuating circumstances. For late cancellations/ missed appointments, we reserve the right to charge:

- \$50 fee for recalls scheduled with a hygienist.
- \$200/hour for treatment scheduled with a doctor.

I understand and will comply with the above financial policies of Southdale Periodontics. Please feel free to ask us about any terms of the financial agreement. We are here to help serve your dental needs.

**Patient/Guardian Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Patient/Guardian Name (Print):** \_\_\_\_\_